Frequently Asked Questions

What is Syracuse University Project Advance (SUPA)?

SUPA is one of the nation's leading concurrent enrollment programs. With over 200 partner schools in nine states and seven countries, SUPA has over 800 certified high school instructors offering Syracuse University courses in their high schools. Learn more [about SUPA](#)!

How do I register?

Students will need to create an account on [PASS](#) and submit their online application with all required e-signatures by the registration deadline. To access full instructions please visit our [Registration Overview page](#).

Where can I find my SUID?

You can find your SUID in your welcome email, or by visiting the student portal within PASS. For verification purposed please be prepared to answer security questions.

How do I access MySlice?

Students and instructors will need to activate their NetID and setup Microsoft multifactor authentication (MFA) in order to log into MySlice. Visit the [Transcripts & Credit Transfer page](#) for detailed instructions.

How do I apply for tuition assistance?

Completed tuition assistance forms and documents must be submitted via PASS prior to that semester's deadline. Please visit our Tuition Assistance page for additional information.

What year's 1040 Federal Income Tax Form do I submit for tuition assistance?

If you are applying for tuition assistance during the spring semester, please submit your MOST RECENT 1040 Federal Income Tax Form (if you have not filed your taxes yet, we will still accept your 1040 from the most recent filing).

How do I pay my invoice?

- By utilizing the access code on your invoice, log into PASS and submit your payment electronically.

OR

- Mail a check, with the methods of payment slip included with your invoice, to the Project Advance Office (529 checks are accepted).

OR

- Payments can be made over the phone by calling our office at 315-443-2404

What happens if I miss the payment deadline?

Registration is not completed until we receive payment on or before the payment deadline. Students who do not submit payment by this deadline will not be registered for Syracuse

University credit. Please see our [student guide](#) for full registration and payment policies.

How do I drop or withdraw from a course?

A drop or withdrawal form must be completed via PASS with the student, instructor, and parent e-signatures prior to or on the deadlines posted on the academic calendar. For further instructors on the process please visit our [Drops/Withdrawals page](#).

How do I request a transcript?

In order to request a transcript be sent to your institute, you will need to create an account with our third party vendor, Parchment. Please visit the [Parchment website](#).

How do I transfer my credits?

If you officially registered for your SU course through Project Advance you are eligible to request an SU transcript and attempt to have your credits transferred, visit out [Transcripts & Credit Transfer page](#) for further instructions.

If you run into issues with transfer credit recognition, please [contact SUPA](#) for assistance.